Affordable Connectivity Program (ACP) Overview

Congress recently created the Affordable Connectivity Program (ACP), a new, long-term $14 billion program that will replace the EBB Program.

Has the ACP started yet?

No. The Affordable Connectivity Program has not yet opened for applications, and it will not launch until December 31, 2021. At this time, consumers can still apply for the EBB Program.

Households enrolled in the EBB Program as of December 31, 2021 will continue to receive their current monthly benefit until March 1, 2022 during a 60-day transition period. Check the FCC’s website for more updates.

What happens during the transition period?

Consumers will not see any change to their EBB Program benefit discount during the 60-day transition period. During that time, the Universal Service Administrative Company (USAC) may contact some consumers to show that they qualify for the ACP. Some consumers may be contacted by their internet company to show they qualify for ACP. If contacted, consumers should provide eligibility documentation so they can continue in the ACP once the transition period ends.

What happens if I enroll on or after December 31?

Anyone who completes an approved EBB Program application and enrolls with an internet company on or after December 31, 2021 will begin receiving the Affordable Connectivity Benefit.

What is changing?

New maximum monthly benefit: The maximum monthly benefit will change from $50 per month to $30 per month for households not located on qualifying Tribal lands. The monthly benefit will remain up to $75 per month for households on qualifying Tribal lands.

New qualification criteria: Households have new ways to qualify for the Affordable Connectivity Program, such as participation in the Special Supplemental Nutrition Program for Women, Infants, and Children (WIC).

Additionally, households will be eligible to receive the Affordable Connectivity Program benefit if they have an income at or below 200% of the Federal Poverty Guidelines. (For the EBB Program, households are eligible if they have an income at or below 135% of the Federal Poverty Guidelines.)

Potential need to reverify: Households that qualified for the Emergency Broadband Benefit based on a substantial loss of income due to job loss or furlough since February 29, 2020 or participation in a
provider’s approved COVID-19 program will need to reverify their eligibility for the Affordable Connectivity Program in order to continue to receive a benefit after the 60-day transition period ends on March 1, 2022. Households that will need to complete the re-verification process will receive information from USAC or their internet company about that process during the 60-day transition period and should respond with any information requested to ensure they continue to receive a benefit after the transition.

**Learn more**

More information about actions current Emergency Broadband Benefit recipients will need to take to continue receiving the Affordable Connectivity Program benefit after the transition period will be available in the coming weeks. The FCC is seeking comment on the changes enacted in the Infrastructure Investment and Jobs Act and will be adopting rules for the Affordable Connectivity Program. Please stay tuned for additional updates.
ACP FAQs

Q: Will my EBB benefit change due to the Infrastructure Bill/ACP?

A: At this time, consumers who receive the Emergency Broadband Benefit will not see any changes to their benefit. Households enrolled in the EBB Program as of December 31, 2021 will continue to receive their current monthly benefit during a 60-day transition period.

Q: Will the ACP provide the same maximum monthly benefit as the EBB Program?

A: The Affordable Connectivity Program will offer a discount of up to $30 per month for broadband service for households not located on qualifying Tribal lands. Households on Tribal lands will be eligible to receive a benefit of up to $75 per month for service.

Q: Can I still apply for the EBB benefit?

A: At this time, yes, consumers can continue to apply for the EBB Program and enroll with participating service providers to receive their monthly benefit or one-time device discount. Learn how to apply on GetEmergencyBroadband.org.

Q: When can I apply for the ACP?

A: The ACP is not yet open for applications. We will provide more details concerning the ACP as information becomes available. Please continue to check GetEmergencyBroadband.org and the FCC’s website in the meantime.